



## Platinum [Pt] IT Management Plan

Frontpoint is proud to offer the ultimate Managed Service offering – Platinum [Pt]. Thirty-six years of managing corporate networks has lead us to this offering. Everything you need in an outsourced information technology department. Your company’s IT needs will be our top priority. With direct access to our senior technical support, rest assured your company will receive prompt, definitive help with any technical need. We are your complete virtual IT department.

The Platinum [Pt] Plan is our premium level plan for all companies. You get the following benefits:

- Unlimited Technical Support
- Regulated Onsite Service\*
- Unlimited Project Time
- 2-hour response time for critical events\*
- 24/7 monitoring of equipment
- Inventory Control
- Patch Management - Security updates from Microsoft
- Patch Management - Adobe, Java and others
- Anti-Virus
- Anti-Malware
- Spam Filtering
- Basic Security Monitoring
- Basic Internet Protection
- 1TB Cloud Backup with local repository

When there is a problem that needs to be resolved quickly call us 24/7.

Visit [www.frontpoint-it.com](http://www.frontpoint-it.com) today



\*See contract for details

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