





Gold+ [Au] IT Management Plan

Looking for reliable computer support? Our Gold+ [Au] service plan covers what you need to keep your employees productive and focused. Our management system proactivity monitors and resolves issues before they affect productivity 24 hours a day. With our season technical support on your side we have your businesses information technology needs covered. We are your virtual IT department.

What is the Gold+ [Au] Plan? It is our full service, mid-level management plan for all companies. You get the following benefits:

- Unlimited Technical Support
- Regulated Onsite Service*
- 2 hour response time for critical events*
- 24/7 monitoring of equipment
- Inventory Control
- Patch Management
- Anti-Virus / Anti-Malware
- Spam Filtering
- Basic Security Monitoring
- Basic Internet Protection

When there is a problem that needs to be resolved quickly you can call us 24/7.



*See contract for details

