



# Frontpoint

## Managed Service Offerings

	Copper [Cu]	Gold+ [Au]	Platinum [Pt]
<b>Monitoring</b>			
24 Hour Monitoring	•	•	•
All Computer Equipment	1 Server & 10 PCs	•	•
<b>Labor</b>			
Remote Technical Support	\$80 an hour	Unlimited	Unlimited
Onsite Support	\$150 an hour	Unlimited	Unlimited
24/7 Response		•	•
2 Hour SLA		•	•
<b>Services</b>			
IT Management	•	•	•
Windows Patch Management	•	•	•
Adobe/Java/Firefox Patch Management	Coming 2012	Coming 2012	Coming 2012
Monthly Health Report	•	•	•
Inventory Management	•	•	•
Performance Tuning		•	•
Spam and Virus Email Filtering		•	•
Firewall Maintenance		•	•
<b>Backup</b>			
Backup Management	•	•	•
Replay Backup and Recovery Service			•
<b>Security</b>			
Realtime Anti-Virus	10 PCs	•	•
Realtime Anti-Malware/Anti-Spyware	10 PCs	•	•
Security Tuning		•	•
Intrusion Monitoring		•	•
Weekly Security Scans			•
Monthly Security Report			•
<b>Contract</b>			
Month to Month Contract		•	•
1 Year Contract		Discount	Discount
3 Year Contract			Discount
<b>Cost</b>			
<b>Monthly Cost</b>	<b>\$25.00</b>	<b>Starting at \$400</b>	<b>Starting at \$1000</b>