



# Enterprise IT Management Plan

- **Agent Technology**



The intelligent, lightweight and efficient Frontpoint Agent Technology makes every system on your network accessible, independent of their location.

- **Antimalware**



Frontpoint Antimalware utilizes technologies that are designed to quickly detect, destroy, and prevent malware while leveraging the automation capabilities of the Frontpoint framework.

- **Antivirus**



Frontpoint Antivirus for Windows Workstations provides complete protection on networks and beyond from potentially dangerous programs and network attacks.

- **Audit and Inventory**



Perform Fast, accurate and up-to-date Audit and Inventory of computers, servers, and mobile devices. Deployable over the LAN, WAN, and Internet.

- **Desktop Policy Management**



Manage the end user experience with Desktop Policy Management. From interface options to hardware config and everything in between.

- **Desktop Migration**



Automate the backup and collection of user settings with Desktop Migration. Redirect them to another machine and have them working with the same settings as before.

- **Info Center**



With Info Center's robust management reporting you have all the information you need to effectively manage and convey the status of the network infrastructure and communicate the value of your services.

- **IT Service Delivery Kit**



Hundreds of additional Scripts for automating procedures such as agent control, configuration changes, clean-up and maintenance, disk management, network testing and more.



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- **Management Reports**



Frontpoint provides IT professionals with comprehensive and integrated management reporting for all data collected and stored in the system.

- **Mobile Help Desk**



The ultimate service desk management application for technicians and service desk managers who need access in the hallway or at home while ensuring escalation policies and incident remediation are properly followed.

- **Monitoring**



Implement proactive, user-defined System Monitoring with instant notification of problems or changes such as low disk space, processor spikes and memory issues.

- **Remote Control**



Using only Frontpoint and a web browser, IT professionals can quickly and securely access any of their computers from any location.

- **Network Discovery**



Frontpoint Network Discovery with Network Monitoring finds all IP based devices connected and interconnected to a network or networks, catalogs them within the system and allows you to manage them.

- **Patch Management**



Through Frontpoint's Patch module, automatically keep servers, workstations and remote computers up-to-date with the latest important security patches and updates.

- **Remote Access**



Live Connect provides a single machine interface to give you full control with minimal end user interruption. Utilize Remote Access and Remote Control that even works behind firewalls and NAT.

